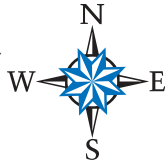


- The Reverse Osmosis facility completed its sixth year of operation. During that time, more than two billion gallons of water were pumped back into the aquifer.
- An expansion of the Airport Water Reclamation Facility was completed to service new growth in the southeast portion of the City.
- A new radar display was installed at the airport's air traffic control tower. The airport had approximately 220,000 air traffic operations, making it the 63rd busiest airport and the busiest FAA contract tower in the country.



The Chandler Airpark Area is considered ripe for development. More than 22,000 jobs are projected for this area at the City's build-out.

- The new Heliport facility was designed.
- City staff administered 57 Capital Improvement Program construction projects totaling more than \$79 million. Change Orders on closed-out projects made up less than 1.65 percent of overall construction costs.
- The new McQueen Road City Maintenance Complex was constructed, Central Supply and Fleet Services will be the first to move to the new location.
- Fitch Ratings gave the City of Chandler general obligation bonds a AAA rating, the highest possible. Chandler is one of only three other cities in Arizona to have the AAA distinction.



When the founder of this community, Dr. A.J. Chandler, first arrived he had a vision (or road map if you will) of what the City could become. It is with this sustained vision that

Chandler has grown as it has, prospering through responsible and managed growth.

Looking back at 2003, I imagine what our pioneers would think if they took a drive around our City of 217,000. First, they might marvel at the sight of our freeways. With the Price complete and the Santan well under way, these ribbons of concrete and steel have opened up a realm of potential for Chandler in so many ways.

They would also be very satisfied with the tremendous array – and quality -- of commercial, industrial and residential development spread across Chandler's 72 miles.

Finally, these City fathers would delight in knowing that Chandler is, above all, a community that places family at the heart of importance.

We continue to share many successes. Please take a few moments to relive the City's achievements of the past year, and join me in wishing our community a very prosperous 2004.

*Boyd W. Dunn
Mayor*



*City Council
Back row from left
Phillip Westbrooks,
Donna Wallace,
Patti Bruno,
Vice Mayor Lowell Huggins*

*Front row from left
Dean Anderson,
Mayor Boyd W. Dunn,
Bob Caccamo*



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CHANDLER – ARIZONA
A CITY ON THE MOVE

CHANDLER, ARIZONA
*State of the City Highlights
2003*



CHANDLER – ARIZONA DRIVING OUR SUCCESS



The first section of the Santan Freeway (Loop 202) opened to motorists in November.

- The City's Fire Department received an upgraded ISO rating from the Insurance Services Organization, ranking it in the top 3.4 percent of all Fire Department's nationwide.
- More than 300 volunteers were trained to be part of a Community Emergency Response Team.
- Three events—the Ostrich Festival, Fourth of July Celebration and Fall Rhythm Fest—relocated to Tumbleweed Park.
- More than 1.6 million items were circulated through the City's four libraries, a 9.8 percent increase over the previous year.
- A new touch-tone telephone registration method was implemented for all recreational and aquatics classes and programs.
- More than 1,000 events were hosted by the Center for the Arts and Vision Gallery.
- The Chandler Arts Commission facilitated the commission of the Rosales Family Pioneering Project and released a Call To Artists for the Chandler Breezeway Project.
- The City's newsletter, *CityScope*, and Web site, ChandlerAZ.gov, were both redesigned with an updated look and added functionality.

- The expansion of the Richard T. Felix Police Property and Evidence Facility was completed, nearly tripling the square footage of the building to 31,865 square feet. The space is used for storage of property and evidence.
- The Police Department was re-accredited by the Commission on Accreditation for Law Enforcement Agencies. The City was the first in the nation to have its Police, Fire and Communications divisions accredited.
- Tasers were issued to every sworn officer in the Police Department. Tasers are advanced less-lethal weapons used to subdue violent or potentially combative suspects.
- City staff assisted 28 retail and 23 industrial/office businesses to locate in Chandler, creating more than 5,000 jobs. Highlights include Kohl's, Target Greatland, Organized Living, Garduño's, Americredit, Amersham Bio Sciences, Countrywide Mortgage, Isola Laminates and the Wells Fargo Corporate Campus.



Shoppers in Chandler were thrilled with many new retail opportunities—including the new Kohl's at Arizona Avenue and Willis Road.

- In Historic Downtown, staff assisted new businesses including Magnolia Gallery, InPockets, La Stalla Italian Restaurant and Arizona Mesquite Company. In addition, new period lighting was added, two new parking areas were created, the alleys were repaved, and new Downtown directional signage was installed.



- The first leg of the Santan Freeway opened (from I-10 to the Price Freeway). The final design of the second leg, from Price Freeway to Gilbert Road, has been developed.
- 1,700 new streetlights were installed through land development and capital improvement projects.
- The City upgraded its utility billing process by implementing Interactive Voice Response and online access. Customers can now access their accounts and pay utility bills via telephone and Internet.

CHANDLER – ARIZONA A ROADMAP TO THE FUTURE



Many residents looked forward to the opening of Chuparosa Park at 2400 S. Dobson Road.

- The seventh Fire Station in the City was opened at Riggs and Gilbert roads, and construction began on Station #8 located at 811 W. Frye Road.
- Building pre-plans were loaded, through Geographic Information Systems, directly onto computers in fire trucks. With this capability firefighters are able to access specific structural information before arriving on-site.
- Improvements to the Downtown Library included interior paint, replacement of more than 700 fluorescent lamps with high color

resolution lamps, and a complete remodeling of "Pages," a functional and attractive reading space and retail area for the Friends of the Library.



- The fourth Chandler Library opened in cooperation with Chandler Unified School District. The Basha Branch Library is located at Basha High School in southeast Chandler.
- The Library received a grant to establish a business information partnership with the Chandler Chamber of Commerce and the City's Economic Development Department. The program enhances communication, provides better access to information, and supports small businesses and entrepreneurs in the community.
- Two new parks, La Paloma and Chuparosa, were completed and dedicated. Arrowhead Pool was expanded as well.
- Input was received from the community, and a design approved for the 60-65,000 square foot recreation center that will be located at Tumbleweed Regional Park.
- Residents recycled more than 20,500 tons of material, and more than 57,000 pounds of household hazardous waste (HHW) was collected during two HHW events held during the year.
- 256 bicycles brought to the landfill for disposal were restored and provided to less fortunate individuals in the community.